



HÔTEL HERMITAGE

MONTE-CARLO

SUSTAINABLE DEVELOPMENT CHARTER HÔTEL HERMITAGE MONTE-CARLO

OUR 34 COMMITMENTS FOR RESPONSIBLE LUXURY

• 2019 - 2022 •

GOVERNANCE & CERTIFICATIONS

1. Respect and implement the Monte-Carlo Société des Bains de Mer Group's Sustainable Development Charter. ✓
2. Certify our environmental approach and engage in a sustainable development management programme which is both viable and continuously improving. ★
3. Respect the commitments outlined in the National Energy Transition Pact. ★

COMMUNICATION WITH OUR CUSTOMERS & STAKEHOLDERS

4. Ensure our customers are aware of the need to protect our environment by:
 - Proposing to limit their impact by displaying a notice in their room.
 - Providing a green library for adults and children alike, available free of charge in the eumarchais Hall.

MOBILISING OUR EMPLOYEES

5. Involve all our employees in our environmentally-friendly actions: information, advice, procedures and eco-friendly behaviours. ★
6. Provide our employees with training on Sustainable Development. ★
7. Promote and support the charitable and sporting initiatives of our local community. ★

ENERGIE & WATER

8. Measure our energy and water consumption to reduce our energy expenditure (Smart+ programme) gradually. ★

9. Use only LED solutions for lighting. ★
10. Equip relevant spaces with presence detectors. ★
11. Use 100% green electricity (The Monte-Carlo SBM Group's Egeo contract). ★
12. Ensure continuous efforts to use energy more efficiently. ★
13. Develop our greywater treatment system to treat 80% of wastewater. 🌱
14. Equip all our water intakes with low/water saving components. ★
15. Control any risk of soil contamination. ✓

RESPONSIBLE BUYING

16. Use only paper and printed materials made from recycled/FSC-labelled paper from the Monte-Carlo Société des Bains de Mer Group's own internal printing which is Imprim'vert certified. ✓
17. Use «eco-labelled» cleaning products where possible. ✓
18. Support local purchases, direct distribution networks and organic products. ✓
19. Grow our own organic vegetables for our restaurant. ★
20. Reduce the use of plastic items/packaging significantly: plastic straws, stirrers and water bottles. ★

REDUCING & SORTING WASTE

21. Reduce waste from all processes at source. ★
22. Collect, sort, and recycle our waste which is then sent to the appropriate channels (glass, paper, plastics, hazardous products, cooking oils, tubes and compact fluorescent light bulbs, neon lights, small electrical appliances, ink cartridges, cardboard, pallets). ✓
23. Control the disposal of our hazardous waste by collecting and storing it in a secure place. ✓

24. Recycle fabrics, clothing and linens with the association Pacôme. ✓

BIODIVERSITY

25. Limit the use of plant protection products and promote biological control agents in our green spaces. ✓
26. Comply with the Mr Goodfish Charter for the preservation of marine species and promotion of sustainable fishing. ✓
27. Cultivate a herb and an organic kitchen garden following the principles of permaculture gardening. ★
28. Promote biodiversity through the installation of insect hotels and a bird sanctuary. 🌱
29. Contribute to pollination by supporting honey production through the acquisition of 15 hives for the Monte-Carlo Société des Bains de Mer Group's apiary «Boutons d'Or». ✓

CLEAN MOBILITY & GREENHOUSE GASES (GHG)

30. Measure our annual carbon balance to offset our emissions efficiently. ★
31. Promote clean mobility by offering our customers electric vehicle transfers. ✓
32. Provide an electric car charging point in our parking located at the Jardin d'Hiver. ✓
33. Provide bicycle parking places at our Jardin d'Hiver. 🌱
34. Use clean vehicles: provide our concierge service with electric scooters. ✓

🌱 Pending ✓ Completed ★ In Progress

LOUIS STARCK
GENERAL MANAGER

